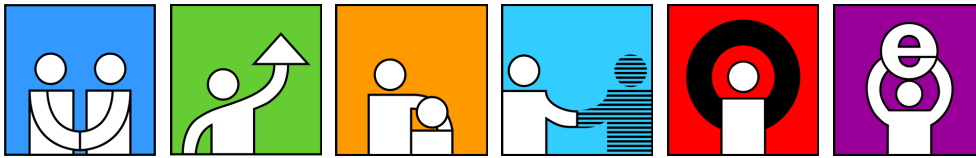


RANMORE



consulting development coaching modelling targeting e-knowledge

Associate Profile

Keith Jones

Keith Jones is a Senior Associate of the Ranmore Consulting Group. His work spans a range of knowledge based organisations particularly in the public sector and the professional service sector.

The first seventeen years of his career were spent in Local Government where he became an Executive Director and Deputy Chief Executive. In 1987 he joined the consultancy arm of DTZ Holdings plc where he developed an extensive track record of undertaking major management consultancy assignments related to property. During his time at DTZ he was the Director-in-Charge of one of its regional businesses, and was a member of the Group Executive with overall responsibility for customer relationship management, service quality and service development across the Group. He is a chairman of the RICS Public Sector Advisory Group and Member of the RICS Commercial Faculty Board and has been the Vice Chair of Governors of Kensington and Chelsea College of Further Education and an external examiner at South Bank University and Westminster University.

Keith specialises in organisational management and development to deliver improved organisational performance. He has extensive experience of business strategy development, designing effective organisational structures, improving business processes, enhancing performance management, improving service sourcing, building capacity by training and development and managing change. His clients are in the public and private sectors and the voluntary sector and he has worked in management consultancy since 1987. He has professional qualifications as a chartered surveyor and as a town planner.